

Bidder Complaints Settlement Log (Website Posting)

Fiscal Year 2015/16					
Type *	Description of Complaint	Sector	Date Received	Date of Reply	Decision Made / Action Taken
A/C/E	A complaint was filed under RFP #60149179 on the basis that it was unfair and had conflicting statements.	Government	March 2, 2016	March 15, 2016	Complaint was addressed. Vendor was notified the review process had been completed and the conclusion was the complaints were not valid. The vendor had failed to meet the mandatory criteria of the RFP.
A/D	A complaint was filed under RFP # 60149207 on the basis that the process was not completed in accordance with evaluation process	Government	March 7, 2016	March 11, 2016	Complaint was addressed. Vendor was advised that upon review, it was determined that the solicitation process was completed in accordance with the Proposal Evaluation Process as defined in the RFP. Vendor was encouraged to attend a debriefing to receive feedback on how their proposal was rated relative to the published criteria.
A/B/C /D	A complaint was filed under RFP # 60148657 on the basis that the procurement process was not open, fair and transparent and as a result, the award of the contract may not benefit Nova Scotia.	Health Authority	N/A	December 17, 2015	Complaint was addressed. Vendor was notified the review process had been completed and the conclusion was that the complaints were not valid and a fair outcome was achieved, resulting in best value and abiding by all trade agreement obligations.
A/E	A complaint was filed under RFP # T09.2015 and T12.2015 that the outcomes of the procurement process did not meet reasonable expectations of an open and balanced evaluation to an RFP.	Municipality		June 1, 2015 and June 19, 2015	Complaint was addressed. There were inconsistencies on how the municipality was applying a local preference. The municipality was notified corrective action was required.

* Types: A. Procurement Process and Awards

- B. Specifications
- C. Procurement Policy
- D. Evaluation
- E. Business process
- F. Misc.