

Bidder Complaints Settlement Log (Website Posting)

Fiscal Year 2017/18					
Type *	Description of Complaint	Sector	Date Received	Date of Reply	Decision Made / Action Taken
A/E	<p>Complaint received under RFP WS96664783.</p> <p>Basis of complaint; Contended that there was a flawed process and believed the RFP would not achieve adequate competition.</p>	Government (NSHA)	December 1, 2017	December 8, 2017	<p>Complaint was reviewed by ISD Procurement and the vendor was advised that upon review, the complaint was dismissed as it was determined that the complaint was not valid.</p> <p>Vendor was encouraged to attend a debrief session to receive feedback on how their proposal was rated relative to the published criteria.</p>
A/B/E	<p>Complaint received under RFP WS106082431</p> <p>Basis of complaint; Believed that purchasing practices were inconsistent with the previous tenders.</p>	Government	March 19, 2018	April 3, 2018	<p>Complaint was addressed. Vendor was advised that upon review by the Procurement Review Committee (PRC), the complaint was dismissed as it was determined that the complaint received had no merit as related specifically to the award of the tender.</p>

* Types:

- A. Procurement Process and Awards
- B. Specifications
- C. Procurement Policy
- D. Evaluation
- E. Business process
- F. Misc.