

Bidder Complaints Settlement Log (Website Posting)

| Fiscal Year 2019/20 | | | | | |
|---------------------|---|-------------------|----------------|----------------|---|
| Type * | Description of Complaint | Sector | Date Received | Date of Reply | Decision Made / Action Taken |
| A/D/E | <p>Complaint received under RFP WS221106415</p> <p>Basis of complaint; Contended that their proposal submission was deemed non-compliant due to the tender document language, the interview and evaluation process.</p> | Government | June 25, 2019 | March 22, 2019 | <p>Complaint was reviewed by SNS-IS Procurement Review Committee (PRC). The Procurement Review Committee determined upon review of the documentation for that the complaint received from the complainant had some merit regarding submission and processes.</p> <p>The vendor was informed of the findings from the review. It was noted that the findings did identify areas which could benefit from additional clarity regarding It was acknowledged that recommendations include the language be reviewed and changed to be explicit in the penalties assigned to that section for the future.</p> |
| A/B | <p>Complaint received under RFP Doc246852680</p> <p>Basis of complaint; Vendor contended disagreement with the tender specifications which they believed generated a sole source process. As well as they contended that the application of article 3.5.4 (Disqualification for Prohibited Conduct) should have been initiated.</p> | Government (NSHA) | March 16, 2020 | April 27, 2020 | <p>Complaint was reviewed and confirmed it was determined there was no inappropriate decisions were made related to specification requirements and that the specifications were drafted in response to the requirements identified by NSHA.</p> <p>It was concluded that the concerns expressed does not merit further review nor does it meet the parameters of the Nova Scotia procurement complaint process.</p> |

* Types:

- A. Procurement Process and Awards
- B. Specifications
- C. Procurement Policy
- D. Evaluation
- E. Business Process
- F. Misc.