

Health and Wellness

PO Box 488 Halifax, Nova Scotia Canada B3J 2R8 Tel: 902-424-0104 novascotia.ca/dhw

Licensing Inspection Report (Annual Inspection)

Facility:	ARBORSTONE, ENHANCED CARE
Address:	1430 PURCELLS COVE RD. HALIFAX NS, B3P 1B5
Date(s) of Inspection:	October 9 and 10, 2019

Requirements resulting from licensing inspection:

- 1. HSCR 27(7), LTCPR 9.2.4.b The licensee shall ensure fire drills are conducted a minimum of monthly in accordance with direction from the Office of the Fire Marshal.
- **2**. HSCR 19(1)(d), LTCPR 11.1.6

The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.

3. LTCPR 11.1.8

The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.

4. LTCPR12.2.2.4

The licensee shall ensure windows are restricted from opening more than 8 inches.

- 5. HSCR 27(11), LTCPR 9.2.4.g No person shall be maintained in a home for special care or any part thereof that is not approved by a Fire Marshal with respect to fire safety.
- 6. HSCR 38(2), LTCPR 8.5.3 The licensee shall ensure medications are stored in a secure and appropriate manner, accessible only to persons authorized to administer medications.

7. LTCPR7.2.4

The licensee shall ensure the administrator attends resident council meetings a minimum of quarterly.

8. LTCPR 7.1.12

The licensee shall ensure required inspections of the home and equipment are completed and documentation is maintained to demonstrate compliance with requirements. These include, but are not limited to, manufacturer requirements, safety requirements, sprinkler systems, water testing, fire alarms and fuel systems.

9. LTCPR 8.5.4

The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.

10. LTCPR 8.1.4

The licensee shall ensure resident and family satisfaction surveys are conducted a minimum of annually.

11. LTCPR 12.1.6

The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.

12. LTCPR 11.1.2

The licensee shall ensure pre-employment Vulnerable Sector Checks are completed for staff members, students and volunteers at the time of hire and are maintained on file.

13. LTCPR 8.5.8

The licensee shall ensure signatures of staff who administer medications are verified annually, or as needed, when a paper-based system is utilized.

14. LTCPR 8.2.1.g

The licensee shall ensure policies and procedures that minimize risk to residents, staff, volunteers, visitors and the home are developed and followed. These include but are not limited to a safety alerts policy and procedures that includes information management, follow up actions and risk mitigation.