
Licensing Inspection Report (Annual Inspection)

Facility: GLEN HAVEN MANOR CORP
Address: 739 EAST RIVER RD.
NEW GLASGOW NS, B2H 5E9
Date(s) of Inspection: August 24-25, 2020

Requirements resulting from licensing inspection:

1. LTCPR 7.1.12
The licensee shall ensure required inspections of the home and equipment are completed and documentation is maintained to demonstrate compliance with requirements. These include, but are not limited to, manufacturer requirements, safety requirements, sprinkler systems, water testing, fire alarms and fuel systems.
2. LTCPR 9.2.10
The licensee shall ensure a written record for fire drills and exercises outlined above, that includes the date, time, location, staff attendance, response times, outcomes, areas for improvement, remedial actions and debriefing, is maintained by the licensee.
3. HSCR 27(8), LTCPR 9.2.4.d, LTCPR 9.2.4.e
The licensee shall ensure fire protection equipment is maintained in good working order. Fire alarms and fire doors are tested monthly; fire extinguishers are inspected monthly and tested annually in accordance with the Office of the Fire Marshal. Records of testing and inspections of fire protection equipment and systems are maintained.
4. HSCR 27(7), LTCPR 9.2.4.b
The licensee shall ensure fire drills are conducted a minimum of monthly in accordance with direction from the Office of the Fire Marshal.
5. LTCPR 7.1.7
The licensee shall ensure the home's policies are reviewed a minimum of every three years, or more frequently as required to ensure they are current, and they are revised as needed.

6. LTCPR 7.1.3.a
The licensee shall ensure the operation of the home is in compliance with all applicable legislation, including but not limited to: the Homes for Special Care Act (HSCA) and Regulations, the Protection for Persons in Care Act (PPCA), the Personal Directives Act (PDA), the Personal Health Information Act (PHIA), the Occupational Health and Safety Act and the Smoke-free Places Act.

Outstanding requirements from previous inspection(s):

1. Date of inspection: February 5, 2020

LTCPR 8.5.5.c
The licensee shall ensure there is a process in place for ensuring verbal orders are signed by authorized prescribers no later than 72 hours after the verbal order was issued, in accordance with legislation.
2. Date of inspection: February 5, 2020

LTCPR 6.5.9
The licensee shall ensure supervision and assistance are provided during meals, snacks and other food related activities as necessary.
3. Date of inspection: February 5, 2020

LTCPR 6.1.5a
Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.
4. Date of inspection: February 5, 2020

LTCPR 6.3.4.a
The licensee shall ensure each resident has a plan of care which includes the plan's rationale, measurable and achievable goals, benefits, expected outcomes, detailed actions that the interdisciplinary team shall undertake to meet the resident's identified needs and time frames for evaluation.