
Licensing Inspection Report (Semi-Annual Inspection)

Facility: GLEN HAVEN MANOR CORP

Address: 739 EAST RIVER RD.
NEW GLASGOW NS, B2H 5E9

Date(s) of Inspection: November 21, 2022

Requirements resulting from licensing inspection:

1. LTCPR 6.3.4.a
The licensee shall ensure each resident has a plan of care which includes the plan's rationale, measurable and achievable goals, benefits, expected outcomes, detailed actions that the interdisciplinary team shall undertake to meet the resident's identified needs and time frames for evaluation.
2. LTCPR 6.5.2.d
The licensee shall ensure the following processes are developed and followed: tracking and monitoring intake of meals, supplements and fluids as required.
3. LTCPR 8.1.4
The licensee shall ensure resident and family satisfaction surveys are conducted a minimum of annually.
4. LTCPR 8.5.4
The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.
5. LTCPR 12.2.2.2.c
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: interior building components such as, but not limited to, partitions, ceilings, doors, casework, coatings and sealants.
6. HSCR 38(2), LTCPR 8.5.3
The licensee shall ensure medications are stored in a secure and appropriate manner, accessible only to persons authorized to administer medications.
7. LTCPR 6.5.2.c
The licensee shall ensure the following processes are developed and followed: labeling of food in refrigerators and discarding of expired food.

Outstanding requirements from previous inspection(s):

1. Date of inspection: July 13, 14, 2021; November 17, 2021; July 28, 2022 and November 21, 2022

LTCPR 11.2.1.n

The licensee shall ensure staff hired after March 31, 2016 in the following key positions meet the following minimum education and experience requirements:
Direct Care - As per DHW's Entry to Practice Policy.