

Licensing Inspection Report (Annual Inspection)

Facility: GLEN HAVEN MANOR CORP
Address: 739 EAST RIVER RD.
NEW GLASGOW NS, B2H 5E9
Date(s) of Inspection: July 13, 14, 2021

Requirements resulting from licensing inspection:

1. LTCPR 5.1.3
The licensee shall ensure residents' privacy is protected to the extent possible.
2. LTCPR 6.5.2.c
The licensee shall ensure the following processes are developed and followed:
labeling of food in refrigerators and discarding of expired food.
3. LTCPR 6.7.3
The licensee shall ensure a monthly schedule is posted in common and resident areas. Any changes are documented and posted for residents and authorized designates to view.
4. HSCR 27(7), LTCPR 9.2.4.b
The licensee shall ensure fire drills are conducted a minimum of monthly in accordance with direction from the Office of the Fire Marshal.
5. HSCR 27(10)(a), LTCPR 9.2.8
The licensee shall ensure upon initial employment in a home and a minimum of annually thereafter, every staff member is instructed in and understands the contents of the All Hazards Plan, the Fire Safety Plan, the Business Continuity Plan and the Staff Call Back System Plan as applicable to their individual roles. The administrator of a home for special care is responsible for training staff and residents on emergency plan procedures and conducting emergency drills with staff and residents.
6. LTCPR 12.1.1
The licensee shall ensure policies and procedures, including cleaning schedules and routines, are developed and followed to ensure a clean-living environment.
7. LTCPR 8.5.15
The licensee shall ensure discontinued and expired medications are disposed in a safe and appropriate manner.

- 8.** LTCPR 6.2.15
Additional Requirements for Nursing Homes - The licensee shall ensure an interdisciplinary pharmacy committee, consisting of at least the Administrator of the Home, Medical Advisor, Pharmacist, Director of Resident Care and Clinical Dietitian, meets a minimum of every six months.
- 9.** LTCPR 7.2.3
The licensee shall ensure resident council meetings are held monthly. Residents and/or authorized designates are notified of meetings in advance and are encouraged to participate.
- 10.** LTCPR 7.4.2
The licensee shall ensure minutes of management and staff meetings are maintained and include resolution or action on identified concerns or issues. Staff meeting minutes are available and easily accessed by staff.
- 11.** LTCPR 11.2.1.n
The licensee shall ensure staff hired after March 31, 2016 in the following key positions meet the following minimum education and experience requirements:
Direct Care - As per DHW's Entry to Practice Policy.
- 12.** LTCPR 6.5.2.d
The licensee shall ensure the following processes are developed and followed:
tracking and monitoring intake of meals, supplements and fluids as required.