
Licensing Inspection Report (Annual Inspection)

Facility: GLEN HAVEN MANOR CORP

Address: 739 EAST RIVER RD.
NEW GLASGOW NS, B2H 5E9

Date(s) of Inspection: July 22 - 23, 2025

Requirements resulting from licensing inspection:

1. LTCPR 7.1.7
The licensee shall ensure the home's policies are reviewed a minimum of every three years, or more frequently as required to ensure they are current, and they are revised as needed.
2. LTCPR 8.3.10
Additional Requirement for Nursing Homes - The licensee shall ensure a least restraint policy and procedures are developed and followed.
3. HSCR 19(1)(d), LTCPR 11.1.6
The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.
4. LTCPR 11.1.8
The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.
5. LTCPR 6.3.6
The licensee shall ensure staff members document timely, clear, objective and complete information on the resident record.
6. LTCPR 6.3.4.b
The licensee shall ensure each resident has a plan of care which is reviewed by staff on a quarterly basis, or more frequently as required, and is updated to reflect the resident's changing needs and interventions.
7. LTCPR 6.1.5.b
Additional Requirements for Nursing Homes - The licensee shall ensure routine InterRAI LTCF Assessments are completed quarterly.

8. LTCPR 6.1.6
Additional Requirements for Nursing Homes - The licensee shall ensure residents have a skin integrity assessment completed within 24 hours of admission to the home, and on an ongoing basis in accordance with the residents' individual needs.

Outstanding requirements from previous inspection(s):

1. Date of inspection: July 18-19, 2023; January 18, 2024; July 9-10, 2024; October 29, 2024 and July 22-23, 2025
LTCPR 6.1.3
The licensee shall ensure results of assessments are documented on the resident record, are communicated appropriately to staff and become the basis for the resident plan of care.
2. Date of inspection: July 18-19, 2023
LTCPR 11.1.11
Additional Requirements for Nursing Homes - The licensee shall ensure the home is staffed in accordance with the staffing model as funded by the Department.