
Licensing Inspection Report (Semi-Annual Inspection)

Facility: GLEN HAVEN MANOR CORP
Address: 739 EAST RIVER RD.
NEW GLASGOW NS, B2H 5E9
Date(s) of Inspection: February 5, 2020

Requirements resulting from licensing inspection:

1. LTCPR 8.5.5.c
The licensee shall ensure there is a process in place for ensuring verbal orders are signed by authorized prescribers no later than 72 hours after the verbal order was issued, in accordance with legislation.

2. LTCPR 6.3.4.a
The licensee shall ensure each resident has a plan of care which includes the plan's rationale, measurable and achievable goals, benefits, expected outcomes, detailed actions that the interdisciplinary team shall undertake to meet the resident's identified needs and time frames for evaluation.

3. LTCPR 7.5.1.d
The licensee shall ensure compliance with all applicable government inspection processes, policies, standards, requirements and service agreements, including but not limited to, the following authorities: Office of the Fire Marshal (OFM).

4. LTCPR 12.1.6
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.

5. LTCPR 6.1.5a
Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.

6. LTCPR 6.5.9
The licensee shall ensure supervision and assistance are provided during meals, snacks and other food related activities as necessary.
7. HSCR 38(2), LTCPR 8.5.3
The licensee shall ensure medications are stored in a secure and appropriate manner, accessible only to persons authorized to administer medications.
8. LTCPR 8.5.15
The licensee shall ensure discontinued and expired medications are disposed in a safe and appropriate manner.

Outstanding requirements from previous inspection(s):

1. Date of inspection: July 9 & 10, 2019

LTCPR 9.2.2 a

The licensee shall ensure there is a documented Business Continuity Plan that addresses the operational recovery and continuity of services in the face of a disaster, labour disruption or other major outage. The Business Continuity Plan includes the following: hazard, vulnerability and risk assessment, mission critical activities, recovery strategies, loss of electrical power, water, heat, ventilation and waste water services, loss of information technology (computer / telephone / fax) priorities, geographic footprint and pandemic situation (pandemic planning is undertaken and completed in accordance with direction received from the Department of Health and Wellness.)