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# **Licensing Inspection Report (Annual Inspection)**

Facility: HARBOURSTONE ENHANCED CARE

Address: 84 KENWOOD DR.

SYDNEY RIVER NS, B1H 4L4

Date(s) of Inspection: June 4 & 5, 2019

## Requirements resulting from licensing inspection:

## 1. LTCPR 6.6.1, LTCPR 6.6.2

The licensee shall ensure an oral health assessment is initiated on admission and completed by staff within two weeks. Any risks relating to oral status (such as pain, swelling, bleeding, broken or decayed teeth, debris and food particles) are documented on admission and monitored regularly by staff in order to initiate appropriate referrals to dental professionals, when required and desired by the resident or authorized designate, and to inform daily mouth care planning.

#### **2**. LTCPR 11.1.8

The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.

## **3**. LTCPR 6.3.4.c

The licensee shall ensure each resident has a plan of care which is communicated to the resident and/or authorized designate and all those involved in the resident's care.

### **4**. LTCPR 8.4.10

The licensee shall ensure if bars of soap and other personal care items are used in resident rooms, they are designated for the use of one resident and are not shared.

### **5**. LTCPR 8.5.15

The licensee shall ensure discontinued and expired medications are disposed in a safe and appropriate manner.

### **6**. LTCPR 8.5.12

The licensee shall ensure MARs are reviewed and double-checked for accuracy by two authorized staff members before being utilized.

### **7.** LTCPR 8.5.4

The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.

## **8.** LTCPR 8.1.6

The licensee shall ensure the results of the satisfaction survey are summarized, with resident/authorized designate/family identifiers removed, and are available and easily accessible for viewing.

## **9**. LTCPR 6.3.10

Additional Requirements for Nursing Homes - The licensee shall ensure each resident's plan of care is based on the risks and needs identified in the inter-disciplinary assessments referenced in section 6.1, Additional Requirements for Nursing Homes, and the resident's choice.

### **10**. LTCPR 8.5.8

The licensee shall ensure signatures of staff who administer medications are verified annually, or as needed, when a paper based system is utilized.

## **11**. HSCR 19(1)(d), LTCPR 11.1.6

The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.