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## Licensing Inspection Report (Annual Inspection)Facility:HIGH-CREST HOME NEW GLASGOWAddress:253 FORBES ST.<br/>NEW GLASGOW NS, B2H 4P5Date(s) of Inspection:August 11, 2021

## **Requirements resulting from licensing inspection:**

**1**. HSCR 41(4), LTCPR 8.5.5.c

A verbal order for medication accepted under subsection (2) or (3) must be set down in writing and signed by the medical practitioner, nurse practitioner or pharmacist who issued the verbal order no later than 72 hours after the verbal order was issued.

**2**. HSCR 31, LTCPR 12.2.2.2.f

The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: all furnishings, equipment, exposed mechanical and electrical systems and components such as, but not limited to, fixtures, trim, devices, enclosures and fabrics.

**3**. HSCR 20A(1), LTCPR 9.1.2

The licensee shall ensure a labour disruption contingency plan, which may be included in the business continuity plan, is developed in consultation with service partners as appropriate.

**4**. LTCPR 11.1.3

The licensee shall ensure a written human resources plan is developed and includes the anticipated human resources required to deliver consistent, quality services.

**5**. LTCPR 6.1.8

Additional Requirements for Residential Care Facilities - The licensee shall ensure collection of residents' current information, regarding functional abilities, risks, cognition, diet, oral health, pain and discomfort, falls, and recreation, is initiated upon admission to the home and completed within two weeks.