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**Licensing Inspection Report ( Annual Inspection )**

Facility: HIGH-CREST HOME NEW GLASGOW

Address: 253 FORBES ST.  
NEW GLASGOW NS, B2H 4P5

Date(s) of Inspection: August 23, 2023

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**Requirements resulting from licensing inspection:**

1. LTCPR 8.1.6  
The licensee shall ensure the results of the satisfaction survey are summarized, with resident/authorized designate/family identifiers removed, and are available and easily accessible for viewing.
  
2. RCW Minimum Training Standard  
All RCW's are required to meet all Minimum Training Standards. These include: an annual refresher for Fire and Life Safety, Medication Awareness and Personal Care by acceptable trainers, First Aid and CPR refreshers according to the frequency established by certifying agencies and a Crisis Prevention (or equivalent relevant course) refresher as determined by the facility's administrator.
  
3. HSCR 23(2)(a)  
In addition to the information listed in Form IV, all of the following information must be kept in each resident's file in a home for special care licensed by the Minister of Health and Wellness: the care plan for the resident.
  
4. LTCPR 11.1.2  
The licensee shall ensure pre-employment Vulnerable Sector Checks are completed for staff members, students and volunteers at the time of hire and are maintained on file.
  
5. HSCR 21  
It is a term and condition of every license that the licensee shall comply with the Acts and regulations, and any orders or directions of an appropriate authority, respecting fire, safety, health and sanitary requirements.
  
6. LTCPR 8.5.4  
The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.

- 7.** LTCPR 6.5.2.c  
The licensee shall ensure the following processes are developed and followed: labeling of food in refrigerators and discarding of expired food.
- 8.** LTCPR 8.5.15  
The licensee shall ensure discontinued and expired medications are disposed in a safe and appropriate manner.
- 9.** LTCPR 7.1.3.a  
The licensee shall ensure the operation of the home is in compliance with all applicable legislation, including but not limited to: the Homes for Special Care Act (HSCR) and Regulations, the Protection for Persons in Care Act (PPCA), the Personal Directives Act (PDA), the Personal Health Information Act (PHIA), the Occupational Health and Safety Act and the Smoke-free Places Act.
- 10.** LTCPR 12.1.3  
The licensee shall ensure regularly scheduled environmental services audits are completed to ensure compliance with leading practices for environmental cleaning.
- 11.** LTCPR 12.1.8  
The licensee shall ensure cleaning and disinfectant products and other chemicals used in environmental cleaning are not used after their expiration date.