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**Licensing Inspection Report ( Annual Inspection )**

Facility: HIGH-CREST HOME NEW GLASGOW

Address: 253 FORBES ST.  
NEW GLASGOW NS, B2H 4P5

Date(s) of Inspection: September 30, 2020

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**Requirements resulting from licensing inspection:**

1. LTCPR 6.3.11  
Additional Requirements for Residential Care Facilities - The licensee shall ensure each resident's plan of care is based on the needs identified through the collection of resident information, referenced in section 6.1, Additional Requirements for Residential Care Facilities.
2. LTCPR 6.3.7  
The licensee shall ensure each resident has an opportunity to complete or provide a personal directive which includes identifying a substitute decision maker. If completed, the personal directive will be placed on the resident record. Otherwise, it is documented on the record that a personal directive was discussed with the resident.
3. LTCPR 6.3.2  
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.
4. LTCPR 9.2.10  
The licensee shall ensure a written record for fire drills and exercises outlined above, that includes the date, time, location, staff attendance, response times, outcomes, areas for improvement, remedial actions and debriefing, is maintained by the licensee.
5. LTCPR 11.1.7  
The licensee shall ensure an orientation checklist, indicating which orientation components have been completed by staff, is signed, dated and maintained in each staff member's personnel file.