
Licensing Inspection Report (Annual Inspection)

Facility: HIGH CREST PLACE LIMITED

Address: 222 PROVOST ST.
NEW GLASGOW NS, B2H 2R3

Date(s) of Inspection: April 6, 2023

Requirements resulting from licensing inspection:

1. LTCPR 7.1.7
The licensee shall ensure the home's policies are reviewed a minimum of every three years, or more frequently as required to ensure they are current, and they are revised as needed.
2. LTCPR 9.2.3.a
The licensee shall ensure there is a documented Staff Call Back Plan that includes: current staff phone numbers, procedure for staff call back, priority for contacting staff and how long it will take staff to arrive on site.
3. HSCR 27(11), LTCPR 9.2.4.g
No person shall be maintained in a home for special care or any part thereof that is not approved by a Fire Marshal with respect to fire safety.
4. LTCPR 6.1.11
Additional Requirements for Residential Care Facilities - The licensee shall ensure collection of residents' current information, regarding functional abilities, risks, cognition, diet, oral health, pain and discomfort, falls, and recreation, is initiated upon admission to the home and completed within two weeks.
5. LTCPR 6.1.12
Additional Requirements for Residential Care Facilities - The licensee shall ensure collection of residents' current information, regarding skin integrity is completed within 24 hours of admission to the facility, and on an ongoing basis in accordance with the residents' individual needs.
6. LTCPR 12.1.8
The licensee shall ensure cleaning and disinfectant products and other chemicals used in environmental cleaning are not used after their expiration date.

7. LTCPR 9.2.2 a

The licensee shall ensure there is a documented Business Continuity Plan that addresses the operational recovery and continuity of services in the face of a disaster, labour disruption or other major outage. The Business Continuity Plan includes the following: hazard, vulnerability and risk assessment, mission critical activities, recovery strategies, loss of electrical power, water, heat, ventilation and waste water services, loss of information technology (computer / telephone / fax) priorities, geographic footprint and pandemic situation (pandemic planning is undertaken and completed in accordance with direction received from the Department.)

8. LTCPR 12.2.2.2.e, LTCPR 12.2.1.5

The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: building systems, furnishings and equipment such as, but not limited to, plumbing, heating, ventilation, power, lighting, emergency power, fire alarm, voice and data in accordance with manufacturers' guidelines and/or requirements.