

---

**Licensing Inspection Report ( Semi-Annual Inspection )**

Facility: HIGHLAND MANOR REST HOME

Address: 175 NEW HAVEN RD.  
NEILS HARBOUR NS, B0C 1N0

Date(s) of Inspection: November 30, 2023

---

**Requirements resulting from licensing inspection:**

1. LTCPR 8.4.10  
The licensee shall ensure if bars of soap and other personal care items are used in resident rooms, they are designated for the use of one resident and are not shared.

**Outstanding requirements from previous inspection(s):**

1. Date of inspection: July 19, 2023; July 31, 2023 and November 30, 2023  
LTCPR 6.1.3  
The licensee shall ensure results of assessments are documented on the resident record, are communicated appropriately to staff and become the basis for the resident plan of care.
2. Date of inspection: July 19, 2023; July 31, 2023 and November 30, 2023  
LTCPR 8.5.4  
The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.
3. Date of inspection: July 19, 2023; July 31, 2023 and November 30, 2023  
LTCPR 12.1.6  
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.