

Health and Wellness

PO Box 488 Halifax, Nova Scotia Canada B3J 2R8 Tel: 902-424-0104 novascotia.ca/dhw

Licensing Inspection Report (Annual Inspection)

Facility: KARLAINE PLACE LIMITED

Address: 104 PICTOU RD.

BIBLE HILL NS, B2N 2S3

Date(s) of Inspection: March 5, 2020

Requirements resulting from licensing inspection:

1. LTCPR 10.2.6

The licensee shall ensure for adult residents, there is a records retention schedule of 5 years minimum post discharge. Destruction of records must be done in a secure manner.

2. HSCR 27(9), LTCPR 9.2.11

The licensee shall ensure a list of emergency and non-emergency names, phone numbers and addresses is posted in an accessible place near a telephone in each home. The list should state, "In the event of an emergency, dial 911" and shall include the local fire department, police department, Emergency Management Office, ambulance services and physicians.

3. LTCPR 7.1.10 a

The licensee shall ensure on admission, residents and/or authorized designates are provided with written information regarding the complaint process.