
Licensing Inspection Report (Annual Inspection)

Facility: MILFORD HAVEN CORPORATION

Address: 10558 HIGHWAY 16 HWY.
GUYSBOROUGH NS, B0H 1N0

Date(s) of Inspection: August 12, 2021

Requirements resulting from licensing inspection:

1. LTCPR 9.2.10
The licensee shall ensure a written record for fire drills and exercises outlined above, that includes the date, time, location, staff attendance, response times, outcomes, areas for improvement, remedial actions and debriefing, is maintained by the licensee.
2. HSCR 20A(1), LTCPR 9.1.2
The licensee shall ensure a labour disruption contingency plan, which may be included in the business continuity plan, is developed in consultation with service partners as appropriate.
3. LTCPR 6.6.3
The licensee shall ensure each resident has a daily mouth care plan that includes appropriate hygiene techniques and products to maintain oral cleanliness of natural teeth and/or dentures.
4. LTCPR 7.2.4
The licensee shall ensure the administrator attends resident council meetings a minimum of quarterly.
5. LTCPR 11.1.3
The licensee shall ensure a written human resources plan is developed and includes the anticipated human resources required to deliver consistent, quality services.
6. LTCPR 11.1.8
The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.

- 7.** HSCR 18(3)
In every nursing home and nursing care section of a home for the aged where there are thirty or more residents, there shall be at least one registered nurse on duty at all times.
- 8.** LTCPR 6.1.5a
Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.
- 9.** HSCR 31, LTCPR 12.2.2.2.f
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: all furnishings, equipment, exposed mechanical and electrical systems and components such as, but not limited to, fixtures, trim, devices, enclosures and fabrics.
- 10.** LTCPR 8.5.8
The licensee shall ensure signatures of staff who administer medications are verified annually, or as needed, when a paper-based system is utilized.
- 11.** LTCPR 6.2.15
Additional Requirements for Nursing Homes - The licensee shall ensure an interdisciplinary pharmacy committee, consisting of at least the Administrator of the Home, Medical Advisor, Pharmacist, Director of Resident Care and Clinical Dietitian, meets a minimum of every six months.
- 12.** LTCPR 6.5.2.d
The licensee shall ensure the following processes are developed and followed: tracking and monitoring intake of meals, supplements and fluids as required.
- 13.** LTCPR 6.3.2
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.
- 14.** LTCPR 8.5.4
The licensee shall ensure medications are accounted for, administered and documented in accordance with federal and provincial legislation and professional practice standards.