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## Licensing Inspection Report (Semi-Annual Inspection)

Facility: OAKWOOD TERRACE

Address: 10 MOUNT HOPE AVE.

DARTMOUTH NS, B2Y 4K1

Date(s) of Inspection: July 20, 2023

## Requirements resulting from licensing inspection:

**1**. LTCPR 6.3.6

The licensee shall ensure staff members document timely, clear, objective and complete information on the resident record.

## Outstanding requirements from previous inspection(s):

**1.** Date of inspection: February 3 & 6, 2023 and July 20, 2023 LTCPR 12.1.1

The licensee shall ensure policies and procedures, including cleaning schedules and routines, are developed and followed to ensure a clean-living environment.

**2.** Date of inspection: February 3 & 6, 2023 and July 20, 2023 HSCR 19(1)(d), LTCPR 11.1.6

The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.

**3.** Date of inspection: February 3 & 6, 2023 and July 20, 2023 HSCR 27(10)(a), LTCPR 9.2.8

The licensee shall ensure upon initial employment in a home and a minimum of annually thereafter, every staff member is instructed in and understands the contents of the All Hazards Plan, the Fire Safety Plan, the Business Continuity Plan and the Staff Call Back System Plan as applicable to their individual roles. The administrator of a home for special care is responsible for training staff and residents on emergency plan procedures and conducting emergency drills with staff and residents.

**4.** Date of inspection: February 3 & 6, 2023 and July 20, 2023 HSCR 38(2), LTCPR 8.5.3

The licensee shall ensure medications are stored in a secure and appropriate manner, accessible only to persons authorized to administer medications.

**5.** Date of inspection: February 3 & 6, 2023 and July 20, 2023 HSCR 24(1)

The records of all residents of a home for special care must be kept in a safe and secure location and must be accessible at all times to the supervisory staff of the home and to inspectors.

**6.** Date of inspection: February 3 & 6, 2023 and July 20, 2023 LTCPR 9.2.2 a

The licensee shall ensure there is a documented Business Continuity Plan that addresses the operational recovery and continuity of services in the face of a disaster, labour disruption or other major outage. The Business Continuity Plan includes the following: hazard, vulnerability and risk assessment, mission critical activities, recovery strategies, loss of electrical power, water, heat, ventilation and waste water services, loss of information technology (computer / telephone / fax) priorities, geographic footprint and pandemic situation (pandemic planning is undertaken and completed in accordance with direction received from the Department.)

**7.** Date of inspection: June 17, 2022; October 20, 2022; February 6, 2023 and July 20, 2023

LTCPR 12.2.2.2.c

The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: interior building components such as, but not limited to, partitions, ceilings, doors, casework, coatings and sealants.