
Licensing Inspection Report (Annual Inspection)

Facility: QUEENS HOME FOR SPECIAL CARE SOCIETY
(QUEENS MANOR)

Address: 20 HOLLANDS DR.
LIVERPOOL NS, B0T 1K0

Date(s) of Inspection: June 23, 2021

Requirements resulting from licensing inspection:

1. HSCR 20B, LTCPR 7.4.3
The licensee shall ensure management and staff meetings are held a minimum of quarterly.
2. HSCR 27(11), LTCPR 9.2.4.g
No person shall be maintained in a home for special care or any part thereof that is not approved by a Fire Marshal with respect to fire safety.
3. LTCPR 12.1.8
The licensee shall ensure cleaning and disinfectant products and other chemicals used in environmental cleaning are not used after their expiration date.
4. LTCPR 6.3.2
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.
5. LTCPR 6.5.2.c
The licensee shall ensure the following processes are developed and followed: labeling of food in refrigerators and discarding of expired food.
6. LTCPR 11.1.6
The licensee shall ensure the home provides a documented, timely orientation for all staff members, volunteers and contracted personnel. The orientation provides the necessary information to support residents in a safe manner and improve their quality of life.

- 7.** HSCR 18(3)
In every nursing home and nursing care section of a home for the aged where there are thirty or more residents, there shall be at least one registered nurse on duty at all times.
- 8.** LTCPR 9.2.2 c
The licensee shall ensure the Business Continuity Plan is reviewed a minimum of annually and revised as necessary to ensure it is current.