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## Licensing Inspection Report ( Annual Inspection )

Facility: WATERFORD HEIGHTS

Address: 716 KING ST.  
NEW WATERFORD NS, B1H 3Z5

Date(s) of Inspection: April 21, 2022

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### Requirements resulting from licensing inspection:

1. LTCPR 12.1.6  
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.
2. HSCR 38(5)(a)  
The administrator of a home for special care licensed by the Minister of Health and Wellness may authorize a resident to store drugs locked in the resident's room if the resident's care plan or treatment plan contains a written clinical assessment authorizing the storage.
3. LTCPR 11.1.8  
The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.
4. HSCR 27(10)(a), LTCPR 9.2.8  
The licensee shall ensure upon initial employment in a home and a minimum of annually thereafter, every staff member is instructed in and understands the contents of the All Hazards Plan, the Fire Safety Plan, the Business Continuity Plan and the Staff Call Back System Plan as applicable to their individual roles. The administrator of a home for special care is responsible for training staff and residents on emergency plan procedures and conducting emergency drills with staff and residents.
5. LTCPR 6.3.2  
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.

- 6.** HSCR 36(1)(c), LTCPR 6.5.6  
The licensee shall ensure minimum of three meals and two snacks, one of which is an evening snack, are provided at appropriate intervals throughout the day. Snacks include both food and fluids with options for residents with therapeutic and texture modified diets.
- 7.** LTCPR 6.1.3  
The licensee shall ensure results of assessments are documented on the resident record, are communicated appropriately to staff and become the basis for the resident plan of care.