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**Licensing Inspection Report ( Annual Inspection )**

Facility: WHITE BIRCHES RETIREMENT RESIDENCE INC.  
Address: 189 FOX RANCH RD.  
EAST AMHERST NS, B4H 3Y2

Date(s) of Inspection: August 20, 2020

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**Requirements resulting from licensing inspection:**

1. LTCPR 8.1.5  
The licensee shall ensure a process is in place to review the results of the satisfaction surveys and to develop and implement appropriate changes.
2. LTCPR 6.1.8  
Additional Requirements for Residential Care Facilities - The licensee shall ensure collection of residents' current information, regarding functional abilities, risks, cognition, diet, oral health, pain and discomfort, falls, and recreation, is initiated upon admission to the home and completed within two weeks.
3. HSCR 27(7), LTCPR 9.2.4.b  
The licensee shall ensure fire drills are conducted a minimum of monthly in accordance with direction from the Office of the Fire Marshal.
4. LTCPR 9.2.1.d  
The licensee shall ensure external observers, such as individuals experienced in dealing with emergency situations, are invited to the exercise and asked in advance to provide feedback regarding exercises, testing and debriefing.
5. HSCR 27(2), LTCPR 9.2.7  
The licensee shall ensure the plans provide for situations where assistance from local fire departments, police departments, Emergency Health Services and other persons providing essential services may not be available.

**6.** LTCPR 6.5.2.c

The licensee shall ensure the following processes are developed and followed:  
labeling of food in refrigerators and discarding of expired food.