
Licensing Inspection Report (Annual Inspection)

Facility: WILLOWS MANOR LIMITED
Address: 2844 HIGHWAY 2 HWY.
SHUBENACADIE NS, B0N 2H0
Date(s) of Inspection: June 28, 2021

Requirements resulting from licensing inspection:

1. LTCPR 6.3.4.b
The licensee shall ensure each resident has a plan of care which is reviewed by staff on a quarterly basis, or more frequently as required, and is updated to reflect the resident's changing needs and interventions.
2. HSCR 20B, LTCPR 7.4.3
The licensee shall ensure management and staff meetings are held a minimum of quarterly.
3. LTCPR 8.4.12
The licensee shall ensure staff influenza immunization rates, in homes with greater than 5 employees, are posted in a public place and updated a minimum of twice per year on December 15th and on March 1st.
4. LTCPR 8.1.6
The licensee shall ensure the results of the satisfaction survey are summarized, with resident/authorized designate/family identifiers removed, and are available and easily accessible for viewing.
5. LTCPR 9.2.10
The licensee shall ensure a written record for fire drills and exercises outlined above, that includes the date, time, location, staff attendance, response times, outcomes, areas for improvement, remedial actions and debriefing, is maintained by the licensee.
6. LTCPR 11.1.8
The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.

- 7.** HSCR 27(7), LTCPR 9.2.4.b
The licensee shall ensure fire drills are conducted a minimum of monthly in accordance with direction from the Office of the Fire Marshal.
- 8.** LTCPR8.5.5.b
The licensee shall ensure there is a process in place for tracking narcotics.
- 9.** LTCPR 6.8.5
The licensee shall ensure residents' personal directives, if completed, are reviewed annually with the residents and/or authorized designates or more frequently if required to ensure their care preferences and wishes are clearly understood.
- 10.** HSCR 27(11), LTCPR 9.2.4.g
No person shall be maintained in a home for special care or any part thereof that is not approved by a Fire Marshal with respect to fire safety.