
Licensing Inspection Report (Annual Inspection)

Facility: WILLOWS MANOR LIMITED

Address: 2844 HIGHWAY 2 HWY.
SHUBENACADIE NS, B0N 2H0

Date(s) of Inspection: May 15, 2024

Requirements resulting from licensing inspection:

1. LTCPR 11.1.5
The licensee shall ensure there is a current job description for each position which is reviewed a minimum of every four years and clearly defines the role, responsibilities and scope of the position. A copy of the current job description is provided to staff members.
2. LTCPR 8.1.4
The licensee shall ensure resident and family satisfaction surveys are conducted a minimum of annually.
3. LTCPR 11.2.4
The licensee shall ensure verification of current licensure, certification, registration or other relevant credentials of staff members (as applicable). Proof of verification is maintained.
4. LTCPR 12.2.2.2.b
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: building envelope such as, but not limited to, roofs, windows, doors, gutters, coatings and sealants.
5. HSCR 27(4), LTCPR 9.2.1.b
The licensee shall ensure the All Hazards Plan is exercised a minimum of once every three years. More frequent exercises shall be completed as required to ensure all staff members are knowledgeable. The Business Continuity Plan identified below may be incorporated as part of this exercise.
6. HSCR 20A(1)(2), LTCPR 9.1.1
The operator of the home for special care shall be responsible to ensure that essential services continue to be provided to and for the residents of the home whenever there is a reduction in the number of staff available to serve the residents occasioned by or as a result of labour-management dispute or other cause. For the purposes of this Section, "essential services" means services which are necessary to maintain and protect the physical and mental conditions of the residents of the home for special care and the safety and security of the home for special care.

7. LTCPR 12.1.6

The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.

Outstanding requirements from previous inspection(s):

- 1.** Date of inspection: May 18, 2023; April 28, 2023; February 12, 2024; April 4, 2024 and May 15, 2024

HSCR 25(1), LTCPR 6.2.13

Every home for special care shall have a medical health advisor who shall be a duly qualified medical practitioner.