

Licensing Inspection Report (Semi-Annual Inspection)

Facility: WILLOWS MANOR LIMITED

Address: 2844 HIGHWAY 2 HWY.
SHUBENACADIE NS, B0N 2H0

Date(s) of Inspection: February 12, 2024

Requirements resulting from licensing inspection:

1. LTCPR 12.1.6
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.
2. LTCPR 6.3.11
Additional Requirements for Residential Care Facilities - The licensee shall ensure each resident's plan of care is based on the needs identified through the collection of resident information, referenced in section 6.1, Additional Requirements for Residential Care Facilities.
3. LTCPR 8.4.10
The licensee shall ensure if bars of soap and other personal care items are used in resident rooms, they are designated for the use of one resident and are not shared.

Outstanding requirements from previous inspection(s):

1. Date of inspection: May 18, 2023; August 28, 2023; October 10, 2023; January 10, 2024 and February 12, 2024
LTCPR 7.2.3
The licensee shall ensure resident council meetings are held monthly. Residents and/or authorized designates are notified of meetings in advance and are encouraged to participate.
2. Date of inspection: May 18, 2023; August 28, 2023; October 10, 2023; January 10, 2024 and February 12, 2024
LTCPR 8.4.3
The licensee shall ensure a stand-alone Infection Prevention and Control Committee is implemented or infection prevention and control issues/practices are included as a standing agenda item on another appropriate committee. The committee shall be multidisciplinary ensuring that the infection prevention and control program is regularly reviewed and revised to reflect leading practices and provincial direction.

3. Date of inspection: May 18, 2023; August 28, 2023; October 10, 2023; January 10, 2024 and February 12, 2024
HSCR 20B, LTCPR 7.4.3
The licensee shall ensure management and staff meetings are held a minimum of quarterly.
4. Date of inspection: May 18, 2023; August 28, 2023; October 10, 2023; January 10, 2024 and February 12, 2024
HSCR 25(1), LTCPR 6.2.13
Every home for special care shall have a medical health advisor who shall be a duly qualified medical practitioner.
5. Date of inspection: May 18, 2023; August 28, 2023; October 10, 2023; January 10, 2024 and February 12, 2024
LTCPR 6.3.2
The licensee shall ensure an interdisciplinary care conference, that includes the resident and/or authorized designate and the family members approved by the resident, is conducted within six weeks of admission to the home and annually thereafter, or more frequently as the resident's individual needs require.