
Licensing Inspection Report (Post Occupancy Inspection)

Facility: NOVA SCOTIA HEALTH AUTHORITY (VETERAN'S PLACE)

Address: 60 VANCOUVER ST.
YARMOUTH NS, B5A 2P5

Date(s) of Inspection: August 5, 2021

Requirements resulting from licensing inspection:

1. LTCPR 7.4.3
The licensee shall ensure management and staff meetings are held a minimum of quarterly.
2. HSCR 24(1)
The records for all residents of a home for special care must be kept in a safe and secure location and must be accessible at all times to the supervisory staff of the home and to inspectors.
3. LTCPR 7.3.3
Requirements for Nursing Homes - The licensee shall ensure family council meetings are held a minimum of twice annually. Family members are notified of meetings in advance and are encouraged to participate.
4. LTCPR 9.2.3.c
The licensee shall ensure the Staff Call Back Plan is activated a minimum of once per year to determine the ability of staff members to respond in emergency situations.
5. LTCPR 6.1.5a
Additional Requirements for Nursing Homes - The licensee shall ensure residents have an interdisciplinary assessment of risk, functional abilities, cognition, nutrition, oral health (see section 6.6), pain and discomfort, falls risk, and recreation, initiated upon admission to the home and completed within two weeks.

- 6.** LTCPR 6.5.17
The licensee shall ensure a Vitamin D supplementation program is in place in accordance with the Department of Health and Wellness' guidelines.
- 7.** LTCPR 6.5.19
Additional Requirements for Nursing Homes - The licensee shall ensure menus are reviewed, approved and dated by a registered dietitian at least twice per year.
- 8.** LTCPR 7.1.7
The licensee shall ensure the home's policies are reviewed a minimum of every three years, or more frequently as required to ensure they are current, and they are revised as needed.
- 9.** LTCPR 7.2.4
The licensee shall ensure the administrator attends resident council meetings a minimum of quarterly.
- 10.** LTCPR 8.1.6
The licensee shall ensure the results of the satisfaction survey are summarized, with resident/authorized designate/family identifiers removed, and are available and easily accessible for viewing.
- 11.** LTCPR 12.1.6
The licensee shall ensure hazardous products that may be harmful to residents are secured at all times and are not accessible to residents. They are stored and disposed of in accordance with established safety practices/manufacturers' recommendations.
- 12.** LTCPR 6.2.15
Additional Requirements for Nursing Homes - The licensee shall ensure an interdisciplinary pharmacy committee, consisting of at least the Administrator of the Home, Medical Advisor, Pharmacist, Director of Resident Care and Clinical Dietitian, meets a minimum of every six months.
- 13.** LTCPR 6.5.2.c
The licensee shall ensure the following processes are developed and followed: labeling of food in refrigerators and discarding of expired food.
- 14.** HSCR 9(1), LTCPR 7.5.2
The licensee shall ensure a valid and current Homes for Special Care license to operate is posted in a conspicuous location in the home.

- 15.** LTCPR 8.2.1.g
The licensee shall ensure policies and procedures that minimize risk to residents, staff, volunteers, visitors and the home are developed and followed. These include but are not limited to: a water temperature monitoring policy and procedures to ensure temperatures are in accordance with the appropriate Canadian Standards Association (CSA) standards.
- 16.** LTCPR 8.5.10
The licensee shall ensure all residents have an individual Medication Administration Record (MAR) accompanied by a current resident photograph.
- 17.** LTCPR 11.1.8
The licensee shall ensure formalized performance management processes that evaluate staff members' performance annually, and more frequently as necessary, are in place.
- 18.** LTCPR 7.1.5
The licensee shall ensure the policies listed in Appendix A and accompanying procedures, and any other policies and procedures deemed necessary by the licensee, are developed, documented and implemented.
- 19.** LTCPR 7.1.10.c
The licensee shall ensure on admission, residents and/or authorized designates are provided with a list of the home's policies, relevant to residents and families, and copies are provided upon request.
- 20.** LTCPR 12.1.4.c
The licensee shall ensure the following processes are developed and followed: ensuring compliance with Workplace Hazardous Materials Information System (WHMIS) regulations. Current Material Safety Data Sheets for all applicable products used/stored in the home are maintained and are easily accessible to staff members.
- 21.** LTCPR 12.2.2.2.c
The licensee shall ensure aesthetic, functional and surface integrity of the following are maintained: interior building components such as, but not limited to, partitions, ceilings, doors, casework, coatings and sealants.
- 22.** LTCPR 8.5.3
The licensee shall ensure medications are stored in a secure and appropriate manner, accessible only to persons authorized to administer medications.

- 23.** LTCPR 9.2.4.d
The licensee shall ensure fire protection equipment is maintained in good working order. Fire alarms and fire doors are tested monthly; fire extinguishers are inspected monthly and tested annually in accordance with the Office of the Fire Marshal.
- 24.** LTCPR 8.4.14
The licensee shall ensure documented processes and practices are followed to ensure staff members adhere to the separation of clean and soiled linen.
- 25.** HSCR 31
All furnishings and equipment of a home shall be maintained in a good state of repair.

Outstanding requirements from previous inspection(s):

- 1.** Date of inspection: October 22, 2020

HSCA 3(3)

Any building or place or part of a building or place designated by the Minister shall comply with the terms and conditions and provisions of this Act and the regulations.